

General conditions of Futurecare BV webshop

Privacy:

Future-care guarantees the customer's privacy.

Information regarding name, address, bank details and the products ordered will only be available to the permanent staff at Future-care and will not be disclosed to third parties. The exception to this is pallet delivery where the information referred to above will be disclosed to the carrier.

The webshop customer will be registered in the business administration without any details such as name and address.

Guaranteed discretion!

How we work:

You place an order for something at the webshop.

We will contact you within 48 hours with a pro forma including transport costs.

Once we have received your payment, the products will be sent to you as quickly as possible.

We take into account your preferred delivery day.

You can choose any day from Monday to Saturday.

The goods are dispatched in a neutral packaging (parcel delivery).

The dispatch cost depends on the products ordered and this will be displayed during the ordering process in the shop.

Conditions:

The customer declares that they will not use the products in an illegal manner.

The customer declares that they are aware of the legislation in the country in question.

Before you place an order, you should familiarise yourself with the local laws in your country of residence.

Future-care does not accept liability in any circumstances.

The agreed delivery times are approximate and not binding in any way.

The customer is responsible for the cost and risk of transport when returning goods.

Payment:

The following payment methods are accepted in the shop:

- Payment in advance by means of bank transfer. Following your order in de shop you will receive an e-mail containing all of the particulars of your order and the payment details. Once the money has been received in our account, we will dispatch the goods.
- Pay-pal
- I Deal

Our bank information:

Futurecare BV

Eindhoven

Banknummer: 909250847 (SNS bank)

IBAN: NL03 SNSB 0909250847

BIC: SNSBNL2A